

101. Using recycled paper to make its coffee cups has ----- improved Aromatic Coffee's public image.
- (A) great  
(B) greatest  
(C) greatly  
(D) grateful
102. The project team regrettably informed the director that, due to unexpected obstacles, the presentation would not be ready ----- November 25.
- (A) before  
(B) between  
(C) above  
(D) within
103. Surveyors from the marketing division strategically placed themselves throughout the city's most populated -----.
- (A) locates  
(B) locally  
(C) locations  
(D) locality
104. Call center workers are trained to ----- customer requests and complaints in accordance with company procedure and policy.
- (A) inform  
(B) arrive  
(C) stand  
(D) address
105. During Monday's regular briefing, the ----- of the hospital will reveal her plans for extending hospice care to the elderly.
- (A) manage  
(B) manager  
(C) managed  
(D) managerial
106. Brenda's internship with the local Humane Society made ----- interested in going to veterinary school.
- (A) she  
(B) her  
(C) hers  
(D) herself
107. Bronze Publishing is ----- to announce the release of Roberta Hoskins' latest book titled The Battle.
- (A) pleasing  
(B) pleasure  
(C) pleasant  
(D) pleased
108. Super markets all over the city are surprised to find shoppers displaying an overwhelming ----- for home delivery service.
- (A) amount  
(B) promotion  
(C) preference  
(D) courtesy

109. A variety of funds and short-term loans are available for entrepreneurs looking to start up businesses for -----.

- (A) they
- (B) their
- (C) theirs
- (D) themselves

110. Grand Hotel is ----- offering a weekend spa package for couples needing to get away from the fast-paced life of the city.

- (A) partially
- (B) rarely
- (C) currently
- (D) desirably

111. The company's sales ----- will meet this weekend for a special training workshop on communication with clients.

- (A) representatives
- (B) representational
- (C) represent
- (D) represents

112. Applicants are ----- to provide at least three references from previous employers.

- (A) submitted
- (B) interviewed
- (C) applied
- (D) required

113. The book can be released to the public ----- the royalties agreement is reached with the author.

- (A) promptly
- (B) as soon as
- (C) in time for
- (D) right away

114. The director ----- the personnel division, Mr. Harvey, is planning to retire early next year.

- (A) of
- (B) on
- (C) to
- (D) by

115. Put all articles ----- edited in the basket on the corner of the manager's desk.

- (A) is
- (B) was
- (C) has been
- (D) to be

116. The office's heating system has not been running properly ----- the electrical shortage last week.

- (A) until
- (B) at
- (C) about
- (D) since

117. The new Model X utility vehicle promises to be the most durable and fashionable automotive of ----- kind.

- (A) its
- (B) our
- (C) your
- (D) their

118. The clinic's newsletter is emailed to patients ----- a week to update them on recent medical news and special services offered at the clinic.

- (A) all
- (B) every
- (C) once
- (D) some

119. The Manhattan City Library is renowned for having an ----- collection of medieval literature.

- (A) impression
- (B) impressive
- (C) impressively
- (D) impressiveness

120. Harvey Pharmaceuticals ----- a longstanding dispute with a customer who claimed her prescription was not filled with the correct medication.

- (A) arrived
- (B) defeated
- (C) suggested
- (D) settled

121. BlueSkies Airway retains the right to make changes to seating arrangements prior to ----- passengers of such alterations.

- (A) notifies
- (B) notified
- (C) notifying
- (D) notification

122. Benchmark Technologies recently bought out Tokyo's Kimato Digital Engineering, signaling its eventual ----- into the Asian market.

- (A) process
- (B) creation
- (C) action
- (D) expansion

123. The labor union committee ----- a number of violations of national labor law that must be amended promptly.

- (A) reported
- (B) differed
- (C) canceled
- (D) counseled

124. ----- there are a variety of juicers available on the market, most customers prefer Smooth Shaker for its sleek design and user- friendliness.

- (A) Whatever
- (B) Moreover
- (C) Even though
- (D) In spite of

125. The technologies company began ----- state-of-the-art security systems, as the demand is rising amongst urban homeowners.
- (A) develop  
(B) developed  
(C) developing  
(D) development
126. The CEO of Friendly Skies decided to recruit flight school graduates when it became ----- that the pilots were unhappy with their busy schedules.
- (A) busy  
(B) visible  
(C) apparent  
(D) adequate
127. As a result of a new line of television advertisements, Fieldman's Sportswear expects customer orders to increase ----- over the next few months.
- (A) dramatize  
(B) dramatist  
(C) dramatic  
(D) dramatically
128. The findings from the report ----- that shoppers prefer ordering online to visiting the actual store.
- (A) advise  
(B) indicate  
(C) transfer  
(D) designate
129. In an attempt to dominate the industry, Benchmark Architects is putting millions into developing the newest design software, which will be ready for sale in the ----- future.
- (A) near  
(B) soon  
(C) short  
(D) almost
130. Summer fires have left thousands of people homeless ----- the Mediterranean.
- (A) except  
(B) throughout  
(C) ahead of  
(D) in between
131. Before receiving ----- to use this credit card, you have to call customer service to verify your personal information.
- (A) authorize  
(B) authorized  
(C) authoritative  
(D) authorization
132. As we enter into the slow season, we ask salespersons to ----- spend time familiarizing themselves with our products.
- (A) regularly  
(B) primarily  
(C) essentially  
(D) accessibly

133. Resulting from a recent agreement, Carlson Motors will provide auto parts to Harrison's Dealership for the ----- two years.

- (A) yet
- (B) then
- (C) past
- (D) next

134. A number of customers are ----- with their Quick Blender and are demanding that the company replace the faulty machines.

- (A) overstated
- (B) uncommon
- (C) dissatisfied
- (D) impulsive

135. The board of trustees has limited the amount of ----- for research this year due to cutbacks in the overall budget.

- (A) fund
- (B) funded
- (C) fundable
- (D) funding

136. Recently released reports on the company's performance reveal a marked ----- in sales over the past year.

- (A) decline
- (B) denial
- (C) rejection
- (D) negation

137. Regardless of ----- support from local businesses, the fundraiser was unable to reach its goal of \$500,000.

- (A) received
- (B) be receiving
- (C) has received
- (D) having received

138. James Krueger of Krueger & Associates admits that its winning record has always been the primary ----- of pride for his firm.

- (A) source
- (B) group
- (C) ability
- (D) practice

139. Hampton Interiors won the account with Venice Hotels because its representative was by far the most -----.

- (A) persuade
- (B) persuasive
- (C) persuasion
- (D) persuasively

140. It is necessary ----- all staff members to register their cars with the security department prior to using the building's parking lot.

- (A) so
- (B) for
- (C) that
- (D) because

Questions 141 to 143 refer to the following e-mail.

From: Wesley Metz

To: Carrie Smith

Subject: Job Offer

Date: Apr 21

Dear Ms. Smith,

Thank you for offering me the possibility of being the senior accountant for Hines & Hines. However, after thoughtful -----, I have decided not to accept your offer of employment.

141. (A) considering  
(B) consideration  
(C) considered  
(D) consider

I have made up my mind to join Elmont Firm next week. It was a difficult decision to make, and I am truly grateful for the time and the effort you have made to talk about the -----

142. (A) reception  
(B) celebration  
(C) position  
(D) contribution

at Hines & Hines.

I am ----- by your company's reputation, management and devotion to quality.

143. (A) impressed  
(B) understood  
(C) agreed  
(D) relieved

I wish Hines & Hines every success in all its endeavors. Thank you.

Sincerely yours,  
Wesley Metz

Questions 144 to 146 refer to the following letter.

Rebecca Borromeo  
250 Quinn Street  
Mercer, Bluefield  
West VA 24701

Dear Ms. Borromeo,

Thank you for getting in touch with us through our online support department ----- the

144. (A) since  
(B) while  
(C) about  
(D) as

problems you have been experiencing with your photocopying machine. We understand your frustration and would like to assist you in every way possible.

You described in your complaint that the options panel on your copier ----- the choices you

145. (A) displaying  
(B) to display  
(C) display  
(D) displays

have made but does not make the right number of copies or use paper of the correct size.

We are unable to determine what the source of the problem is, so we would like to advise you to call a BlueCopy ----- center in your area. Please do not hesitate to contact us and let us know

146. (A) repair  
(B) security  
(C) recruiting  
(D) advertising

if you have further problems with your machine.

Sincerely yours,  
Hank Wayne  
BlueCopy Company

Questions 147 to 149 refer to the following e-mail.

From: Claudia Chaney  
To: Antonio Cruz  
Subject: Membership Renewal

Dear Mr. Cruz,

We are writing to express our appreciation to our members for being such an important part of the Software Technicians Association (STA). Here at STA, we would like to offer even more chances for skills and knowledge acquisition. -----, we have decided to provide

147. (A) Similarly  
(B) Therefore  
(C) However  
(D) In contrast

supplementary information sessions in advanced software development and problem-solving. To ----- our higher level training series, we will feature courses in software testing and

148. (A) broaden  
(B) participate  
(C) approve  
(D) contribute

maintenance and operating systems information programs. The courses are ----- only to

149. (A) to offer  
(B) offer  
(C) offered  
(D) offering

enrolled members, so please remember to renew your membership with STA.

We look forward to hearing from you.



Questions 150 to 152 refer to the following letter.

January 10  
Millicent Grey  
1215 Northeast Drive  
Hyde Park  
Chicago, Illinois 60614

Dear Ms. Grey,

Congratulations on qualifying for a marketing internship at Macmillan Corporation. This year, several excellent ----- from all over the country submitted applications for participation in our

150. (A) associations  
(B) candidates  
(C) supporters  
(D) observers

firm's internship program.

A small reception will be held on the company's second floor cafeteria on January 17. Please call my secretary, Ms. Rose Milford, if you are unable to -----.

151. (A) apply  
(B) attend  
(C) enroll  
(D) compete

Congratulations once again on becoming one of the ten interns for this year. We hope to see -----

152. (A) him  
(B) them  
(C) it  
(D) you

on January 17.

101	C	102	A	103	C	104	D	105	B
106	B	107	D	108	C	109	D	110	C
111	A	112	D	113	B	114	A	115	D
116	D	117	A	118	C	119	B	120	D
121	C	122	D	123	A	124	C	125	C
126	C	127	D	128	B	129	A	130	B
131	D	132	A	133	D	134	C	135	D
136	A	137	D	138	A	139	B	140	B
141	B	142	C	143	A	144	C	145	D
146	A	147	B	148	A	149	C	150	B
151	B	152	D						

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